



RheoSense

Simply Precise™

Service Engineer

Job Opening at RheoSense, Inc. | San Ramon, CA

Did you know that viscosity measurements are important in every aspect of various industries starting from product development all the way to manufacturing? Do you know that RheoSense's viscometers using MEMS/Microfluidic VROC® chips are disrupting the scientific community by overcoming the deficiency of existing technology and ensuring the collection of accurate scientific data? RheoSense is a team-oriented solution provider to industries with family like work environment. We are looking to expand our team with a field service engineer who loves problem solving and troubleshooting. If you are a active problem solver who is looking for a challenge, we encourage you to apply!

Responsibilities:

- Interact directly with customers
- Analyze the root causes of problems customers may be having and provide prompt repairs or solutions
- Write a report of failure analysis and prepare quotations for repair
- Sample testing for customer requested projects and internal technical application notes
- Travel up to 30% is required

Qualifications:

- BS or AS degree in engineering
- Have a minimum of two years of experience in a customer support role of instruments or devices
- Detail oriented in analyzing causes
- Experience with lab automation system is a strong plus
- Be adaptable to fast paced and high growth environment

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