

5 Benefits of a Service Contract

RheoSense service contracts provide maintenance services for both VROC viscometers and chips.

01

CALIBRATION

We recommend calibration of VROC chips and viscometers annually. Viscometer units can be calibrated on site or at our service location. VROC chips are sent to our service location for extensive calibration procedures.

RheoSense can help review your data when anticipated outcomes are not achieved, and recommend testing parameters adjustments or provide component inspection and diagnostics to ensure maximum instrument uptime!

02

UNLIMITED SUPPORT, INSPECTION AND DIAGNOSTICS

03

SOFTWARE UPDATES

Software updates are a snap with our team of experts at the helm! You never have to worry or wonder if your software is up to date when our team is handling all your viscometer software updates for you!

Unlimited repairs of components and damages. Repair and replacement services can also include a free loaner viscometer to maximize uptime!

04

REPAIRS & REPLACEMENTS

05

REDUCED DOWNTIME

Our service contracts are designed to help you reduce downtime, get the best performance for your instruments, and keep your team up to date with the training they need to succeed!